

Statutory Requirements

What is a statement of purpose and what must be in it?

Under the Health and Social Care Act 2008 every registered provider must have a Statement of Purpose.

A statement of Purpose is a document which includes a standard set of information about a provider's service.

The Statement describes:

- The Provider's aims and objectives in providing the service.
- The types of service provided
- The health or care needs the service sets out to meet
- The location where the services are provided from
- Details of legal status i.e. registered manager, where they are an individual, company, charity or partnership.

Statement of purpose

The name and address of the registered provider is:

The Town Surgery
37 Cecil Road
Enfield
Middlesex
EN2 6TJ

Registered Manager: Dr Muttiah Theivendra

The Town Surgery is a partnership, consisting of 3 partners:

Dr Muttiah Theivendra [Male] MBBS (CEY) LRCP LRCS, Senior Partner
Opened the practice in 1990

Dr Andrew Dharman [Male] MBBS BSc MRCGP Kings Collage London

Dr Alexander M Theivendra [Male] MBBS MRCGP Barts and The London School. Salaried GP

Other Clinical Staff:

Judy Fazal [Practice Nurse]

Kristiina M-Bassin [Practice Nurse]

Non-Clinical Staff

Practice Manager- **Vinithiya Sritharan** BSc (Hons) MSc
Receptionists – **Mala Tailor/ Meenaz Moledina/ Donna Dolan**
Cleaner – **Sasikala Aravinthan**

Mission Statement:

Our mission is to continually improve the quality and effectiveness of delivery of care to our patient population and in turn better their clinical care outcomes.

Vision:

To work in partnership with our patient population and staff to provide the best service of care possible whilst working with local and national guidance, governance and regulations.

Aims and Objectives:

1. To provide high quality, safe and effective services to our patient within a confidential and safe environment.

2. To show our patients courtesy and respect at all times, regardless of their gender, ethnic origin, religious belief, sexual orientation or nature of the health problem.
3. To safeguard all patients
4. To create a partnership between the patient and the practice which ensures mutual respect, holistic care and finding ways of improving services together.
5. To encourage patients to get involved with the practice and how services are run through our patient participation group (PPG) and patient surveys.
6. To involve patients in decisions regarding their treatment and to be transparent in the care provided.
7. To focus on prevention of disease through good health and wellbeing promotion and education.
8. To work in partnership with MDT and other local services to tackle complex ill health problems.
9. To ensure that all members of the team have access to relevant training and process the skills required to carry out their duties competently.
10. Have zero tolerance to any form of abuse towards either staff or other patients.

Our Services:

The PMS services that are provided by the GPs in this practice are defined under the Personal Medical Services contract.

GP consultations
 Nurse consultations
 Midwife consultations
 Substance Abuse Nurse consultations

Routine Appointments- General Health consultations

Urgent appointments – on the day emergencies

Telephone Consultations

Phlebotomy Services

Child Health Surveillance- 8 week checks/ baby health

Immunisations- Childhood immunisations/ elderly vaccinations/ Foreign travel vaccinations/ contraceptive injections.

Influenza vaccinations & Pneumococcal vaccinations

Cytology – Cervical screening and cervical smears

Maternity Services

Ear irrigation- Ear check and syringing

Wound care management

Asthma clinics

Spirometry testing

COPD clinics

Diabetes Clinics

End of life care

Mental Health services

Medication review
Health checks
Women's health

Non-NHS Services:

Our Practice also provides services which are non NHS and are paid for by the patient.

These services include:

Insurance Claim Forms
Private medical reports i.e. PCO medicals
Non-NHS vaccinations
Vaccination certificates